

## GENERAL INFORMATION AND CONDITIONS

**TO RESERVE** your place, simply complete an enrollment form and send it with your deposit as indicated below. In completing the form, please be sure to indicate your preferred itinerary, departure date and the city where you will join the tour. You may join these tours from any city in Canada or in Europe (land only).

### DEPOSITS / FINAL PAYMENT

Initial deposit is due at time of booking until October 20, 2021. The second deposit will be due October 21, 2021. For bookings received on or after October 21, 2021 both deposits will be required.

	Initial Deposit	Second
Land Journeys	\$500	\$800

**Final Payment:** \*approx. 90 Days prior to departure

River Cruises	\$700	\$1800
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**Final Payment:** \*approx. 125 days prior to departure  
\*precise dates will be provided upon reservation request

**SINGLE ROOMS** are limited but can be requested. They are extremely limited in Oberammergau and singles may be required to share for the stay there.

**SHARING ACCOMMODATIONS:** Individuals travelling alone may request to share during the tour. If we are unable to find a suitable room-mate, the individual would be responsible for paying the single supplement.

**SPACE IS LIMITED** on all departures. Please be sure to book early to avoid disappointment.

### CANCELLATION PENALTIES (per person):

Cancellation penalties for	Land Journeys	River Cruises
From June 30, 2021	\$ 250	\$ 500
From October 21, 2021	\$ 1000	\$ 2500
*approx. 125 days of departure	no change	70%
*approx. 90 days of departure	30%	100%
*approx. 60 days of departure	60%	
*approx. 30 days of departure	100%	

\*precise dates will be provided upon reservation request

**COMPREHENSIVE INSURANCE** is highly recommended. Please discuss your travel insurance needs with one of our sales specialists.

**BAGGAGE ALLOWANCE:** You will be allowed one standard suitcase per person plus a carry on.

**TOUR COSTS - CANADIAN DOLLARS:** In this day of fluctuating exchange rates, inflation, fuel surcharges and rising airfares, it is impossible to provide accurate prices for 2022. Prices in this brochure are based on exchange rates as of mid-2020, and tariffs, fees, taxes and airfares applicable for 2020/2021. They are subject to change. Final prices will be available in late 2021. Rates shown are in Canadian Dollars and are per person based on two persons sharing a twin room.

**CT RATINGS:** Our goal is to provide the best possible travel experience for all members of our groups. These ratings will assist you in selecting the most suitable tour or cruise, based on your physical capabilities and your anticipated overall travel experience.

**BASIC CRITERIA** – All travellers should be mobile, able to walk at a reasonable pace for five hundred metres and to negotiate stairs. Travellers must be able to handle their own hand luggage at all times and their checked luggage when required (e.g. customs). People with limited mobility or other physical limitations must discuss their travel plans with our staff. Travel involves a great many factors all of which can affect your enjoyment of the experience. These include the physical demands placed on participants. Other factors include length of travel days, hotels and food, altitude and weather and other local conditions to be encountered. This classification is based on all of these criteria, providing a scale of one to five, rating them from easy to most challenging. Travel to Europe is becoming more challenging as many centres limit coach access and require visitors to walk extended distances sometimes over rough surfaces (cobblestones, etc). With this mind, we have rated all itineraries in this brochure as follows:

### CT Rating TWO to THREE – Easy to Moderately Challenging (2 or 3 little men)

See individual itineraries for their ratings, based on the figures shown here

While these journeys will move at a leisurely pace, many visits will feature walking excursions, often over rough surfaces (cobblestones). While riverboats do have elevators, they do not access all decks. In Europe, most city visits will involve relatively long walks. Members should be fit and mobile to fully enjoy these journeys. They are not suitable for guests using wheelchairs or walkers.

**SMOKING** is not permitted in any transportation nor at most accommodations, etc.

**ETIAS Visa Waiver:** The European Travel Information and Authorization System is a visa waiver program created to pre-screen travellers from visa exempt nations who are planning to visit a Schengen Area country. This program is planned to be fully implemented by the end of 2022. Canadians may be required to obtain an online ETIAS visa waiver prior to travel, the cost of which is not included in our tour/cruise costs.

**NOT INCLUDED** in journey costs: some meals, passport and visa expenses, ETIAS visa waiver, alcohol and other beverages unless included in meal cost, telephone calls, laundry and other items of a personal nature. Supplements for single rooms are shown with each tour.

**RESPONSIBILITY:** Craig Canadian Group Travel Ltd. and its tour operators (herein called the Companies) act only as agents for the hotels, airlines, bus companies, railroads, steamship lines or owners or contractors providing accommodations, transportation or other services, and all coupons, exchange orders, contracts, and tickets issued by the Companies are issued subject to any and all tariffs, terms and conditions under which any accommodations, transportation or any other services whatsoever are provided by such hotels, airlines, bus companies, railroads, steamship lines or owners or contractors and, by the acceptance of such coupons, exchange orders, receipts, contracts and tickets, the tour participants agree to the foregoing and also agree that neither the Companies nor any of their affiliates shall be or become liable or responsible for any loss, injury or damage to person, property or otherwise in connection with any accommodations, transportation or other services or resulting directly or indirectly, from acts of God, pandemic/epidemic, dangers incident to the sea, fire, breakdown in machinery or equipment, acts of governments or other authorities, de jure or de facto, wars whether declared or not, hostilities, civil disturbances, strikes, riots, thefts, pilferage, epidemics, quarantines, medical or customs regulations, delays or cancellations of or changes in itinerary or schedules or from causes beyond the Companies' control, or for any loss or damage resulting from improper or insufficient passports, visas, or other documents, and that neither the Companies nor any of its affiliated companies shall be or become liable or responsible for any additional expense or liability sustained or incurred by the tour participants as a result of any of the foregoing causes. Airlines concerned are not to be held responsible for any act, omission, or event, during the time the passengers are not on board their aircraft.



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