

## General Information and Conditions

**To Reserve** your place, simply complete the enrollment form and send it with your deposit. In completing the form, please be sure to indicate your preferred itinerary, departure date and the city where you will join the journey. You may join these journeys from any city in Canada or in Europe as land only.

### Deposits / Final Payments

Initial deposit is due at time of booking until September 30, 2019. The second deposit will be due October 1, 2019. For bookings submitted after October 1, 2019 both deposits will be required at time of booking.

	Initial Deposit	Second Deposit
<b>Land Journeys</b>	\$300pp	\$1,000pp

**Final Payment:** 100 Days prior to departure

<b>River Cruises</b>	\$500pp	\$1,500pp
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**Final Payment:** 100 Days prior to departure

**Single Rooms** are limited but can be requested. They are extremely limited in Oberammergau and singles may be required to share for the stay there.

**Sharing Accommodations** Individuals travelling alone may request to share accommodations with another single traveller. If a suitable roommate is not found by the date of final payment, the individual would be responsible for paying the single supplement.

**Space is Limited** on all departures. Please be sure to book early to avoid disappointment.

**Cancellation Penalties** An Administrative Fee of \$100pp is applicable at time of booking for all reservations cancelled prior to March 1, 2019.

Cancellation penalties for	Land Journeys	River Cruises
Effective March 1, 2019	\$300	\$500
Effective October 1, 2019	\$800	\$1,200
After final payment	\$1,000	\$2,000
Within 90 days of departure	\$1,000	70%
Within 60 days of departure		60%
Within 30 days of departure	100%	100%

**Comprehensive Insurance** will be available for purchase in spring 2019. Details will be sent as soon as they are available.

**Baggage Allowance** You will be allowed one standard suitcase per person plus a carry on.

**Journey Costs in Canadian Dollars** In this day of fluctuating exchange rates, inflation, fuel surcharges and rising airfares, it is impossible to provide accurate prices for 2020. Prices in this brochure are based on exchange rates as of January 2018, and tariffs, fees, taxes and airfares applicable for 2018. They are subject to change. Final prices will be available in late 2019. Rates shown are in Canadian Dollars and are per person based on two persons sharing a twin room.

**Not Included in journey costs:** some meals, passport and visa expenses, alcohol and other beverages unless included in meal cost, telephone calls, laundry and other items of a personal nature. Supplements for single rooms are as noted.

**Basic Criteria** All travellers should be mobile, able to walk at a reasonable pace for five hundred metres and to negotiate stairs. Travellers must be able to handle their own hand luggage at all times and their checked luggage when required (eg. customs, airports). People with limited mobility or other physical limitations must discuss their travel plans with our staff. Travel

involves many factors, all of which can affect your enjoyment of the experience. These include the physical demands placed on participants. Other factors include length of travel days, hotels, food, altitude, weather and other local conditions. Our rating is based on all of these criteria, providing a scale of one to five, rating them from easy to most challenging. Travel to Europe is becoming more challenging as many centres limit coach access and require visitors to walk extended distances sometimes over rough surfaces (cobblestones, etc). With this mind we have rated all itineraries in this brochure as follows:

### CT Ratings

Slightly to Moderately Challenging (2.5 or 3 little men)

See individual itineraries for their ratings. While these journeys will move at a leisurely pace, many visits will feature walking excursions, often over cobblestones or rough surfaces. While riverboats do have elevators, they do not access all decks. In Europe, most city visits will involve relatively long walks. Our goal is to provide the best possible travel experience for all members of our groups. These ratings will assist you in selecting the most suitable itinerary based on your physical capabilities and your anticipated overall travel experience. Members should be fit and mobile to fully enjoy these journeys. Please discuss any questions you may have with our Sales Specialists. These departures are not suitable for guests using wheelchairs or walkers.

**Responsibility:** Craig Canadian Group Travel Ltd. and its tour operators (herein called the Companies) act only as agents for the hotels, airlines, bus companies, railroads, cruise lines or owners or contractors providing accommodations, transportation or other services, and all coupons, exchange orders, contracts, and tickets issued by the Companies are issued subject to any and all tariffs, terms and conditions under which any accommodations, transportation or any other services whatsoever are provided by such hotels, airlines, bus companies, railroads, cruise lines or owners or contractors and, by the acceptance of such coupons, exchange orders, receipts, contracts and tickets, the tour participants agree to the foregoing and also agree that neither the Companies nor any of their affiliates shall be or become liable or responsible for any loss, injury or damage to person, property or otherwise in connection with any accommodations, transportation or other services or resulting directly or indirectly, from acts of God, dangers incident to the sea, fire, breakdown in machinery or equipment, acts of governments or other authorities, de jure or de facto, wars whether declared or not, hostilities, civil disturbances, strikes, riots, thefts, pilferage, epidemics, quarantines, medical or customs regulations, delays or cancellations of or changes in itinerary or schedules or from causes beyond the Companies' control, or for any loss or damage resulting from improper or insufficient passports, visas, or other documents, and that neither the Companies nor any of its affiliated companies shall be or become liable or responsible for any additional expense or liability sustained or incurred by the tour participants as a result of any of the foregoing causes. Airlines concerned are not to be held responsible for any act, omission, or event, during the time the passengers are not on board their aircraft.



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